Interface Management Systems

In association with British Airways Holidays, GTA & Kuoni
are proud to introduce their new venture

IMS Interface Management Systems

NEW VENTURE

Why do you need XChange?

“Complete a single health & safety checklist to share universally with tour operators”

Following feedback from suppliers regarding the increasing number of requests for the completion of, what is often, the same health & safety checklist but for another company, Interface Management Systems have joined forces with users of their PASS system, British Airways Holidays, Cosmos, GTA, Thomas Cook, Kuoni and an ever growing community to launch an exciting new venture. A venture that allows their suppliers the means to complete a single health & safety checklist that will be shared by each of these companies and made available to other selected travel companies approved for participation in this scheme, both PASS users and none-users alike.

IMS - Leaders in their field

IMS have developed the XChange system along with others widely utilised across the travel industry. Experts in software development and travel industry management both in the UK and overseas, IMS have long been recognised as leaders in this field.

The operating platform for this initiative is PASS which for over a decade has been widely accepted as the health & safety management tool of choice by many of the leading tour operators and B2B providers in the UK. Having such a wide user base, this system provides the perfect platform for this initiative which serves to reduce time spent on data collection on their own resources whilst, in turn, providing their suppliers the opportunity to submit information once only.

“This initiative is being actively promoted across the UK and the European travel industry by project participants as well as industry partners”

Legal Responsibilities

EU legislation requires European tour operators to satisfy themselves that the products and services they provide for their customers have been assessed and that overall levels of health & safety provision are satisfactory.
**How does XChange work?**

- **Dedicated Website**
  
  A dedicated secure website allows you access to standardised checklists as well as a dynamic information database. As well as access to online checklists, you will be able to access our information database providing you with key information relating to the preferred standards in a number of key areas of customer health & safety.

- **One Time Completion**
  
  XChange allows seamless integration of completed checklists into PASS. Checklists can be completed online and are then available to selected participants in XChange as chosen by you meaning you only need to complete the document once. The data is made available only to those approved for participation in this scheme and previous recipients of your checklist will automatically receive updated checklists negating the need for them to request updates directly from you.

- **Most Widely Used Auditing System in the Industry**
  
  XChange utilises tried and tested software as already used in the largest UK based travel industry wide auditing application. Hundreds of thousands of checklists have already been completed and integrated into PASS and our other UK based travel industry wide auditing application.

- **Tried & Tested Functionality**
  
  Although this application was developed in association with British Airways Holidays, GTA & Kuoni, it is to be made available to PASS and none PASS users, both current and future. PASS is already the most widely used auditing system in the travel industry, both in the UK and overseas. We are actively marketing this application as an addition to PASS for both existing and future users.

- **Multi-Language Checklists & Information Library**
  
  None PASS users can also access this information. Participation in XChange is available to none PASS users who can receive emailed links to copies of the checklist. This provides you with a greater number of possible recipients and further reducing the time spent completing documentation.

- **Protected Data**
  
  All documentation is standardised and stored securely. XChange utilises the newly released FTO checklists.

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A provision of this health & safety information on such a widely used database will, in future, allow travel providers to check existing documentation when looking for new approved services and destinations. Your participation will provide an ideal opportunity to ensure that your business is registered on the database that can be consulted to source new accommodation and services. It is therefore an ideal way to not only reduce duplication and time spent completing documentation but also to provide another channel for encouraging new business.

Data can be updated by yourself at any time and current users will be notified. This will allow for inclusion of improvements or changes relating to your product and ensuring participating travel companies receive real time updates. Again, this will reduce the impact on yourselves by negating the need for each company to be provided with individual updates.

**To register, please visit** [www.imsepass.co.uk/passonline/reg.asp](http://www.imsepass.co.uk/passonline/reg.asp) **from 7th November 2011.**